

David [REDACTED] <David.[REDACTED]@ombudsman.gov.au>

To

Monte Elissa

Sep 30 at 10:53 AM

Dear Monte

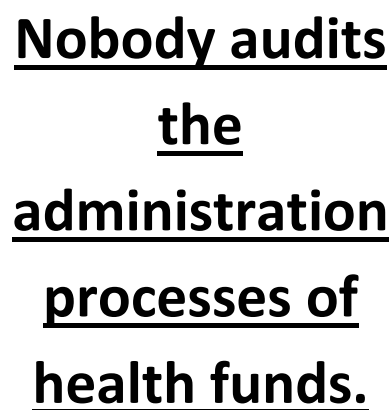
The Australian Prudential Regulation Authority audits the financials of health insurers but I presume you are not referring to that.

Our role is to investigate and report on the practices of health insurers where we see the need to do so, however we don't conduct audits of health insurers and I understand there is no government agency that does this.

Regards

David

David [REDACTED]
Director- Private Health Insurance Ombudsman
Commonwealth Ombudsman
www.phio.gov.au and www.privatehealth.gov.au



**Nobody audits
the
administration
processes of
health funds.**

From: Monte Elissa [mailto:[REDACTED]]

Sent: Monday, 21 September 2015 9:30 AM

To: David [REDACTED]

Cc: Monte Elissa; Michael [REDACTED] Sonya [REDACTED] sue.[REDACTED]@news.com.au

Subject: Who Audits the Private Health Insurance companies?

Hello David,

Would it be possible to advise me what the process is to have a Private Health Insurance company audited?

Is this something your department does?

If not, could you please advise who audits the health funds.

I am being guided by the Small Business Commissioners Office, that the PHIO may be the ones who do the audits.

I seek your direction.

Warm Regards,
Monte Elissa